

Objectives Assignment

Michelle Waldron

CSU Monterey Bay

Declarative Learning Objective #1

New Admissions Coordinator, Amir, will be able to describe from memory the three primary differences between MBA programs with clarity within his first month of employment.

Test #1

What are the differences in the Early Career MBA and the MBA for Professionals programs?

1. _____
2. _____
3. _____

(Answer: price, population, and pace)

Declarative Learning Objective #2

From memory, Admissions Coordinator Amir will be able to identify where to find student admission data with 100% accuracy.

Test #2

Select all sources of student admissions data resources:

- a. Peoplesoft
- b. SAMI
- c. Google Share Drive
- d. Active Campaign
- e. All of the above

(Answer: all of the above)

Procedural Learning Objective #1

Given specific program information for the MS in Accountancy program, Amir will be able to evaluate a student's transcript to determine if they meet the prerequisite requirements with 100% accuracy.

Test #1

Using the LGSB website, locate the prerequisite requirements for the MSA program, and determine if the student meets these criteria.

URL: <https://www.sjsu.edu/lucasgsb/prospective-students/msa/prerequisite-requirements.php>

Procedural Learning Objective #2

Using a service-focused job aid provided by his team lead, Amir will be able to adjust his advising interactions to provide quick and courteous customer service to students that conform with the service standards outlined by his department.

Test #2

To evaluate Amir's advising technique for service expectations, Amir will role-play a student interaction with peers.